

SOLICITATION NO. 1-09-C015

METROPOLITAN WASHINGTON AIRPORTS AUTHORITY

AIRPORT COMMUNICATIONS SYSTEM SERVICES

June 22, 2009

RESPONSES TO QUESTIONS

1. Question: Will MWAA considers an MBE for this RFP?
Answer: All firms are encouraged to participate.
2. Question: Does the incumbent (Verizon) currently have 30% LDBE participation on the current contract?
Answer: Yes.
3. Question: Will subs be required to have 100% bonds or is that only a requirement for the prime contractor?
Answer: The Prime Contractor is responsible to provide the Performance Bond.
4. Question: As it concerns the existing contract and the incumbent prime contractor (Verizon). Are there any LDBE subcontractors' currently performing tasks under the existing contract if so how many?
Answer: The number of subcontractors varies depending on the work to be performed.
5. Question: If there are LDBE subcontractors working under the existing contract what tasks are they performing?
Answer: Work being performed currently by subcontractors is not relevant to this RFP.
6. Question: What is the number of LDBE subcontract personnel currently performing task under the current contract?
Answer: Question not relevant to the current solicitation.
7. Question: Current number of techs at IAD and DCA for base services and are they fulltime?
Answer: Question not relevant to the current solicitation.
8. Question: Number of HD and AR staff and are they fulltime?
Answer: Question not relevant to the current solicitation.

9. Question: Copy of a sanitized monthly report, like the one provided for the IT Services RFP?
Answer: Not available.
10. Question: Please provide a list of Nortel switches by switch type.
Answer: Reference ACS System Block Diagram; Meridian Option 61 and Meridian Option 81 Systems.
11. Question: Please provide ports per system (including Fiber Remotes).
Answer: Reference Amendment No. One (0001); Addendum to SOW – Appendix V.
12. Question: Please provide port breakout by analog, digital, IP and trunks.
Answer: Reference Amendment No. One (0001); Addendum to SOW – Appendix V.
13. Question: Please provide the software version on each system.
Answer: All PBX are 3.0 release with the exception of CCC which is 5.5
14. Question: Please provide the Site ID of each system.
Answer: Reference ACS System Block Diagram; National - Option 81 B/C Terminal Option 61 Hangar 5 Option 61 CCC Hangar. Dulles - Option 81 Building 8 Option 81 D Concourse D-5 Option 61 Air Cargo Option 61 Joint Fire and Police.
15. Question: Please provide a list of Call Pilot system(s) to include the software version, platform type, number of ports and number of mailboxes for each system.
Answer: Hangar 5 Soft version 04.04.04.00/Platform TRP 1002 Rack/34 Ports/1500 max boxes. Building 8 Soft version 04.04.04.00/Platform TRP 1002/34 Ports/1500 max boxes.
16. Question: Please provide a list of all other Nortel applications (i.e. Call Center, etc.) by system.
Answer: Conference Bridge D-5 Dulles.
17. Question: Please confirm that Site Event Buffers (SEB) is in place for each PBX?
Answer: SEB is installed with every PBX.
18. Question: Are there rectifiers and batteries at the Fiber Remote locations?
Answer: All fiber remotes have rectifiers and batteries.
19. Question: Please specify battery manufacturer, model and quantity of batteries at each location.
Answer: Reference Amendment No. One (0001); Addendum to SOW – Appendix VI.

20. Question: Currently, how many full time technicians are located on site?
Answer: Question not relevant to the current solicitation.
21. Question: Currently, how many full time people are handling the help desk?
Answer: Question not relevant to the current solicitation.
22. Question: Can you provide an estimate of the number of help desk tickets per day?
Answer: Approximately monthly 110 for Dulles and 70 for National.
23. Question: Currently, how many full time people handle Accounts Receivable (A/R)?
Answer: Question not relevant to the current solicitation.
24. Question: Can you provide an estimate of the number of invoices process by A/R per month?
Answer: 406 invoices per month on average.
25. Question: Can you provide an estimate of the number of moves, adds, and changes (MAC) orders per day by airport?
Answer: National 5 per day; Dulles 13 per day.
26. Question: Since the accounting software is not a COTS package, will MWAA provide training on their accounting system?
Answer: No.
27. Question: Can you provide a summary of the ongoing projects (supplemental services) that would need to be transitioned to the new contractor?
Answer: All day to day work assignments that could be generated based on construction related issues. The Dulles Toll Road Project would be an example
28. Question: What are the current Fiber max speed in the network.
Answer: Question not relevant to the current solicitation.
29. Question: Is this a potential 5 year contract.
Answer: At the Airports Authority's discretion.
30. Question: Can you give more detail about the Sonet Rings (how large, ...)
Answer: Reference, OC-12 SOW Appendix I ACS Infrastructure.

31. Question: How is your rating of our proposal, is the percentage for price, technical, ...
Answer: Reference Attachment 02 Evaluation Criteria.
32. Question: Reference Attachment 1 - Statement of Work - Section 1 - Scope Base Services 6. What equipment will need to be maintained by the offeror for the Consolidated Communications Center (CCC) including the secondary Public Safety Answering Point (PSAP) for E-911.
Answer: DS-3 modems/circuits for LAN and Secnet (Security), Telephone Sets, Option 61, ALI information, PLWS, Crashnet, CCM, Battery Plant, SONET, all cabling CAT 6, copper and fiber.
33. Question: Reference Price Schedule B. Supplemental Services. Will the labor rates (regular time and overtime) for the Senior Technician and Junior Technician from the selected offeror be incorporated into the contract award document?
Answer: Yes.
34. Question: Reference Price Schedule B. Supplemental Services. Will the material markup percentage and the subcontract work markup percentage from the selected offeror be incorporated into the contract award document?
Answer: Yes.
35. Question: Reference Price Schedule B. Supplemental Services. Please define "markup."
Answer: The amount added to the cost to determine the selling price "profit".
36. Question: Please confirm that the Performance Bond is required for the 14 month initial period of performance and not for all 4 option years as well. Page I-1
Answer: Initial period of performance.
37. Question: If the performance Bond is required for the entire 5 years will MWAA pay for the cost of the Bond if the option years are not exercised?
Answer: Not Applicable.
38. Question: Is Verizon the incumbent Contractor?
Answer: Yes.
39. Question: Is Verizon presently supporting all the requirements identified in solicitation # RFP 1-09-C015?
Answer: Question not relevant to the current solicitation.
40. Question: If they have Subcontractors, please identify them.
Answer: Question not relevant to the current solicitation.

41. Question: Which ACS areas do they support?
Answer: Question not relevant to the current solicitation.
42. Question: How many FTE currently support this requirement and does MWAA feel the number of FTEs are adequate.
Answer: Question not relevant to the current solicitation.
43. Question: Can Verizon bid on the solicitation?
Answer: Yes.
44. Question: Do you have monthly or annual workload data (e.g. number of troubles or new service requests and types (critical, major or minor) system alarms) for each of the ACS functional areas?
Answer: Yes.
45. Question: How many personnel are presently supporting each of the ACS functional areas of this solicitation?
Answer: Question not relevant to the current solicitation.
46. Question: How many help desk personnel?
Answer: Question not relevant to the current solicitation.
47. Question: Are the Help Desk personnel technicians or do they simply document a trouble/request for technician action?
Answer: Question not relevant to the current solicitation.
48. Question: Is the Help Desk manned 24/7 by the Contractor?
Answer: Yes. On site help desk during normal business hours. Remote NOC maintains the off hours.
49. Question: How many Billing personnel are there?
Answer: Question not relevant to the current solicitation.
50. Question: How many Nortel switch technicians are there?
Answer: Question not relevant to the current solicitation.
51. Question: Are the switch technicians required to be Nortel certified?
Answer: Yes.

52. Question: How many cable technicians are there?
Answer: Question not relevant to the current solicitation.
53. Question: Is it mandatory for the prime or any of its subcontractors to be Nortel Certified Reseller?
Answer: Yes.
54. Question: How many telephone or CPE technicians are there?
Answer: Question not relevant to the current solicitation.
55. Question: According to the solicitation MWAA is provide one vehicle for Regan and two vehicles at Dulles. Are these the only vehicles required to support this contract?
Answer: No. Contractor is responsible to supplement fleet if deemed necessary.
56. Question: How many vehicles are used to support this contract?
Answer: Currently 8 vehicles are used.
57. Question: Do we have to have personnel who can operate the MicroStation CAD system?
Answer: No, but preferable.
58. Question: Is someone required to be at each site 24 hours a day?
Answer: No.
59. Question: Does MWAA have maintenance support contracts for the switch batteries and rectifiers?
Answer: Yes.
60. Question: Does MWAA have Tier II, ETAS and/or software upgrade support for the switches?
Answer: Yes.
61. Question: Is the Contractor required to have a Licensing agreement and/or an affiliation with a Nortel distributor for this contract?
Answer: Yes.
62. Question: Are the switches software levels currently being supported by Nortel.
Answer: Yes.

63. Question: Why is a Performance Bond required on a services support contract?

Answer: The Airports Authority requires a Performance Bond to ensure continuance of work if Contractor is unable to perform.

64. Question: Are we required to submit the Performance Bond with our proposal; or is it submitted upon notification of award?

Answer: Required prior to issuance of contract award.

65. Question: Is it possible to get an extension for the proposal submission?

Answer: No.