



METROPOLITAN WASHINGTON
AIRPORTS AUTHORITY

RFP No. 1-14-C118

Internet Service Provider (ISP), Ronald Reagan Washington National Airport
For the
Metropolitan Washington Airports Authority

Questions and Answers

Notice: Questions may have been edited for clarity and relevance.

1. The exact civic addresses where each service will terminate?

Answer: The feed may terminate at either of the addresses provided in the Statement of Work. Those address rendered civically are:

AHN1 Ronald Reagan Washington Airport
Arlington, VA 22202

Equates to:

Shops Building –Basement
3000 Thomas Avenue
Arlington, VA 20222

CLLI (Common Language Location Identifier) ARTNVADA

Ronald Reagan Washington Airport
Terminal B/C room C1-567A
Arlington, VA 22202

Equates to:

Terminal B/C
Room C1-567A
2001 Smith Blvd
Arlington, VA 20222
CLLI ARTNVAIZH01

2. Internet access:

a. Please specify which locations require direct Internet Access and;

b. The amount of bandwidth required for each location?

Answer: Ronald Reagan Airport, 100 mbps burstable to 1gig. Physical addresses provided at 1 above.

3. Point to Point interconnection:

- a. Please provide the locations to be interconnected and;
- b. The amount of bandwidth required?

Answer: There is no reference to a point to point interconnection in the SOW.

4. Peering is an antiquated way to provide redundancy/failover. Is MWAA open to considering a redundancy solution that is superior to peering?

Answer: Not applicable to this solicitation.

5. Who is the current vendor at Washington Dulles International Airport?

Answer: Sprint Communications.

6. Network Monitoring, Network Health:

- a. Is the proactive monitoring of your circuits, or network health, by the vendor a requirement? If so,
 - i. To what extent? (ex. Down to the port)
 - ii. At what intervals? (ex. Minute, day, month)

Answer: No. Vendor will monitor the circuit to the border router and provide reporting up to that connection as requested.

7. Peering:

- a. As Tier 1 providers are different in size, is the number of Peers, or Connected Autonomous Systems, also a consideration? If so,
 - i. How many at a minimum?

Answer: We require external BGP failover setup between Ronald Reagan Airport and Washington Dulles International Airport (Sprint-DS3).

8. Customer Service Statistics:

- a. Is access to full and public disclosure of customer services statistics a requirement? Such as :
 - i. call answer time (how long did our customers have to wait?) and
 - ii. mean time to repair (how long until we resolved a perceived problem?)
- b. If so, is it to be tracked and updated quarterly, yearly?

Answer: Not relevant to Statement of Work, 99.99% uptime.

9. Can a Prime, Non-Tier 1 Provider team up with a Tier 1 carrier to bid this opportunity?

Answer: No.

10. Is it the intention of this Solicitation to have two identical circuits?

Answer: No.