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Luggage Cart Services Contract Compliance Review



Luggage Cart Services

- *Objective:* Determine whether vendor complied with the contract requirements for contract years 2005–2012.
- Background: Vendor provides self-serve luggage carts. The contract requires that the vendor pay the Airports Authority a minimum annual guarantee or 10 percent of the gross receipts, whichever is higher. The gross receipts did not exceed the minimum annual guarantee amount during years audited.

Conclusion:

- Vendor payments to Airports Authority were accurate.
- Monthly statements were submitted on time from 2010–2012.
- Monthly statements were late for 2005–2009.
- Vendor did not provide insurance certificate for the first 16 months of the contract.



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Management Response:

Management has successfully required vendor compliance with the monthly statement and invoice reporting requirements and the requirement to submit insurance certificates.