

## Airport Location:

About 26 miles west of Downtown Washington, DC, at the junction of the Dulles Toll Road (Route 267), Route 28 and the Dulles Greenway. Accessible to all vehicles via the free Dulles Airport Access Highway.



## Airport Location Map



✈ Some Airport shops are open 24 hours, including Starbucks, Guava & Java, and Stellar News. They are located on the Baggage Claim level of the Main Terminal, outside security.

✈ Travelex currency exchange kiosks are located in Concourses A, C and D and on the upper level of the Main Terminal. ATM machines are throughout the airport.

### WASHINGTON DULLES INTERNATIONAL AIRPORT

#### AIRLINE TICKET COUNTERS

4 Aer Lingus  
1 Aeroflot  
2 AeroSur  
2 Air France  
3 AirTran  
3 All Nippon Airways  
1 American Airlines/Eagle

3 Austrian Airlines  
3 Avianca  
1 British Airways  
4 Continental Airlines/Express  
2 Copa  
1 Delta  
1 Ethiopian

3 Icelandair  
2 JetBlue  
2 KLM  
2 Korean Air  
3 Lufthansa  
1 OpenSkies  
2 Qatar Airways

### TERMINAL

1 Saudi Arabian  
2 SAS  
3 South African  
1 Southwest  
3 TACA  
3 Turkish Airlines  
4 United/United Express

2 US Airways/Express  
1 Virgin America  
2 Virgin Atlantic

#### DEPARTURES/TICKETING LEVEL

Currency Exchange  
Elevators  
Escalators  
Food/Beverage  
Gift Shop  
Telephones  
Ticketing  
Restroom Facilities

#### SECURITY CHECKPOINT LEVEL

Elevators  
Escalators  
Restroom Facilities  
Security Checkpoint

#### AEROTRAIN LEVEL TO ALL GATES

AeroTrain Platform  
Escalators  
Elevators

#### ARRIVALS/BAGGAGE CLAIM LEVEL

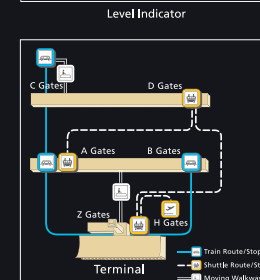
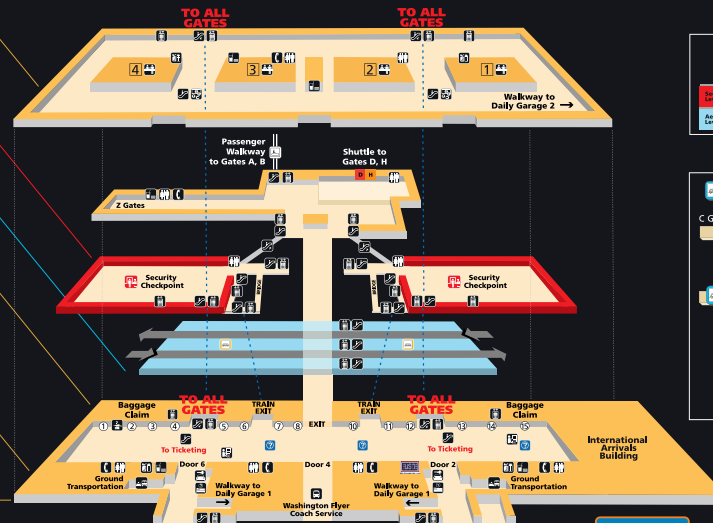
ATM/Cash Machine  
Baggage Claim Carousels  
Elevators  
Escalators  
Food/Beverage  
Gift Shop  
Information Counter  
Lost and Found  
Moving Walkway  
Restroom Facilities  
Telephones  
USO Lounge  
Washington Flyer Coach Service

#### GROUND TRANSPORTATION LEVEL

Car Rental  
Elevators  
Hotel Information  
Parking  
Taxi/Shared Van

#### CURB LEVEL

Air & Space Museum Shuttle Bus - Curb 2E  
Hotel Pick Up - Door 2, Curb 2A or Door 6, Curb 2H  
Metrolus Route 5A Service To/From L'Enfant Plaza and Rosslyn - Door 4, Curb 2E  
Rental Car Shuttle - Door 4, Curb 2E



Airport Transit Map

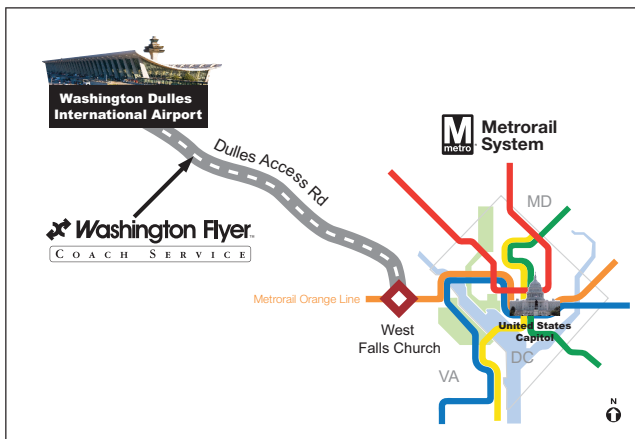


ALL EMERGENCIES 911  
Police/Fire/Ambulance (Non-Emergency) 703-572-2400  
Police Station (Non-Emergency) 703-572-2550  
Airport Information 703-572-2700

Information effective 08/2011 and is subject to change without prior notice.



## Ground Transportation- Getting to Downtown DC:



- ✈ **Metrorail:** To reach Metrorail you must first take a \$10 Washington Flyer Coach from the Main Terminal to the nearest Metrorail Station. Buses operate on 30 minute intervals. Go to door #4 and proceed up the ramp to purchase your fare. 1-888-WASHFLY (927-4359) or [www.washfly.com](http://www.washfly.com).
- ✈ **Metrobus:** Route 5A to downtown Washington, 202-637-7000 or [www.wmata.com](http://www.wmata.com) for information. Bus stop is on the Ground level, second curbside (down the ramp from baggage claim and across the first street).
- ✈ **Super Shuttle:** Counters are located down the ramps at doors #2 and #6. 1-800-BLUEVAN (258-3826).
- ✈ **Washington Flyer Taxi:** No reservations needed; board down the ramps at doors #2 and #6. 703-572-TAXI (8294) or [www.washfly.com](http://www.washfly.com).
- ✈ **Rental Cars:** Shuttles to rental car facilities operate from Ground level, second curbside.

## Getting a Ride from Someone? Places to Meet Arriving Passengers Inside the Airport:

### *Domestic Arrivals*

Passengers enter the Arrivals level of the Main Terminal near baggage claim #6, #8 and #11. Meet there or at the baggage claim carousel for your flight.

### *International Arrivals:*

On the Arrivals level of the Main Terminal outside U.S. Customs near bag claim #15.

### *Free Cell Phone Waiting Area:*



The person picking you up can wait in their vehicle for free up to one hour. Call them when you claim your bag and give them the door number (yellow sign) of the nearest Arrivals Door. Proceed up the ramp to the Arrivals curb for pickup.



## Getting Help at the Airport

### *Travelers Aid Information Desks*

- ✈ Arrivals level by baggage claim #6, #11 and #14, phone 703-572-8296
- ✈ In the Main Terminal beyond security, phone 703-572-7334 and 7335
- ✈ At podiums in Concourses A, B, C and D

### *Lost and Found:*

- ✈ Items left at security checkpoint: TSA: 703-662-2234; office located behind baggage claim #1
- ✈ Items left on the aircraft or jet way: Contact the airline on which you traveled.
- ✈ Items left on Washington Flyer buses or taxis: Washington Flyer : 1-888-WASHFLY (927-4359)
- ✈ Items left elsewhere: Dulles Central Lost and Found: 703-572-8479; office located behind baggage claim #2

## Additional Phone Numbers

Dulles Airport Main Switchboard:  
703-572-2700

Metrobus and Metrorail Customer Information:  
202-637-7000

Local Tourism Information and Assistance:  
Washington, DC: 1-800-422-8644  
Virginia: 1-800-847-4882  
Maryland: 1-866-639-3526

