



WASHINGTON DULLES INTERNATIONAL AIRPORT

Airport Location: At the junction of the Dulles Toll Road (Route 267), Route 28 and the Dulles Greenway. Accessible via the free Dulles Airport Access Highway.

Parking: Dulles has over 24,000 public parking spaces. Bring your ticket with you so you can use the Pay & Go machines in the Main Terminal when you exit.

Hourly Parking: \$4 per hour / \$36 per 24 hours

Valet Parking: \$30 for first day / \$19 each additional day; No reservations necessary

Daily Garages 1 and 2: \$4 per half hour / \$17 per 24 hours

Economy Parking: \$5 per hour / \$10 per 24 hours

▪ **Parking Information:** 703-572-4500

- All parking lots have disabled-accessible parking spaces
- Parking shuttles have motorized chair lifts

Ground Transportation / Getting Around:

Rental Cars: Shuttles operate from Arrivals level curbside (down the ramp from baggage claim).

Washington Flyer Coach: Operates between West Falls Church Metrorail station and the Airport's Arrival Door #4. 1-888-WASHFLY (927-4359).

Washington Flyer Taxi to the Airport: 703-572-TAXI (8294)

Washington Flyer Taxi from the Airport: No reservations needed; board down the ramps at doors #2 and #6.

Shared Ride Van: No reservations needed outbound from airport. SuperShuttle information: 1-800-BLUEVAN. Supreme Airport Shuttle information: 1-800-590-0000.

Metrobus: Route 5A to downtown Washington, 202-637-7000 or www.wmata.com for information.

Fairfax Connector bus: Route 981 to Tysons Corner, 703-339-7200

Picking Up Arriving Passengers:

- Contact your airline if you are meeting an unaccompanied child.
- Domestic (U.S.) flights – park, then meet passengers at baggage claim for their flight.
- International flights – park, then meet passengers outside U.S. Customs near bag claim #15.
- Or wait in your vehicle in the free cell phone waiting area until your passenger calls. Time limit: one hour.
- Use Pay & Go to pay for your parking while inside the airport.

Before Coming to the Airport to Check In:

- Check your flight status on your airline's website or at www.mwaa.com/dulles
- Print boarding passes from your airline's website.
- Have photo I.D. and/or passports handy.
- If you will need a wheelchair, contact your airline directly.
- In general, arrive at the airport 1 ½ to 2 hours (domestic flight) or 2 ½ to 3 hours (international flight) prior to flight time.

Security Checkpoint:

- Enter The TSA checkpoint by following "TO ALL GATES" signs at the rear of the Main Terminal. Checkpoint entrances are located on the arrivals and the departures levels.
- TSA Pre-Check is located on the departures level.
- Visit www.tsa.gov for a full list of permitted and prohibited items.
- No liquids, gels, and aerosols over 3 ounces in carry-on luggage.
- One piece of carry-on luggage and one personal item like a laptop, briefcase or purse per person.
- Travelers 18 years and older must have a government-issued photo identification and an airline boarding pass.
- Children must have an airline boarding pass.
- Have your passport with you if you are traveling outside of the United States.

Getting to the Gate:

After security, follow signage to your gate.

- *Z-Gates:* Located shortly after the checkpoint; connected to the Main Terminal.
- *D and H-Gates:* Shuttle service runs directly from the Main Terminal.
- *All other gates:* Signage will direct you to ride AeroTrain to reach the A, B or C-Gates.
- Restaurants and Shops are located before security and in the Concourse areas. Shopping and Dining maps are available at www.mwaa.com/dulles/736.htm.

For Passenger Information:

- Information Counter Locations:
 - Lower level by bag claim #6, #11 and #14
 - Just after the security checkpoints
 - At podiums in the concourses.
- Lost and Found:
 - Items left at security checkpoint:*
 - TSA: 703-662-2234, located behind baggage claim #1
 - Item left on the aircraft or jet way:*
 - Contact the airline on which you traveled.
 - Items left on Washington Flyer buses or taxis:*
 - Washington Flyer Taxi: 703-572-TAXI (8294)
 - Items left elsewhere:*
 - Dulles Central Lost and Found: 703-572-8479, located behind baggage claim #2

Additional Phone Numbers:

All Emergencies: **911**

Police/Fire/EMS Dispatch: 703-572-2400

Police Station: 703-572-2950

TSA Consumer Response Center: 1-866-289-9673

Dulles Main Switchboard: 703-572-2700

- Telecommunication Devices for the Deaf (TDD) are available in the Main Terminal and Concourses.

