



**RESOLUTION NO. 12-12**

**Selection of a Firm to Provide  
IT Service Desk and End-User Support Services**

WHEREAS, With the concurrence of the Business Administration Committee at its November 2011 meeting, the staff has developed a new approach to IT desk services, including training support;

WHEREAS, The staff has completed a competitive selection process for these services, and has recommended the award of a contract to Digital Intelligence Systems Corporation, of McLean, Virginia; and

WHEREAS, The Business Administration Committee is satisfied with the results of the competitive procurement process, as presented at its April 18, 2012 meeting; now, therefore, be it

RESOLVED, That the President and Chief Executive Officer is authorized and directed to enter into a one-year contract, with two one-year extension options, with Digital Intelligence Systems Corporation, consistent with the terms presented to the Business Administration Committee at its April 18, 2012 meeting.

Adopted May 16, 2012

  
Quince T. Brinkley, Jr., Secretary