



METROPOLITAN WASHINGTON AIRPORTS AUTHORITY

Shuttle Bus Maintenance



Shuttle Bus Maintenance

OBJECTIVE

To determine whether required maintenance functions were being executed in accordance with the contract requirements.

BACKGROUND

A contractor is responsible for providing labor and technical expertise to operate, manage and maintain the shuttle bus system, which serves the public and employee parking lots at Dulles Airport.



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CONCLUSION

- **The preventive maintenance schedule is maintained as required by the contract and in compliance with federal regulations.**
- **Contract requirements governing pre- and post-vehicle inspections were not routinely followed.**
 - **Documentation was not available to show that pre- or post-inspections were completed for many of the buses.**
 - **Maintenance items noted during daily inspections were not always addressed in the required time frame.**



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FOUR RECOMMENDATIONS

- **Improve analysis and monitoring of pre- and post-inspection activities and better ensure early detection and correction of compliance errors.**
- **Enhance training and monitoring of the drivers to better ensure that drivers understand and complete all inspection activities and create and process all required inspection reports.**

Three recommendations have been implemented. One recommendation, to enhance driver training on the inspection process, is in progress.