



Report to the
Business Administration Committee

**Recommendation to Award a
Sole Source Contract for
Renewal of Technical Support
Services for Public Safety
Department Software**

April 2014



Purpose

- The Business Administration Committee is requested to approve and recommend to the Board of Directors the award of a sole source contract to Intergraph Corporation (Intergraph) of Huntsville, AL, to support the maintenance of software for the Airports Authority Public Safety Department (PSD).
- Intergraph owns the proprietary rights to the software products and does not license third party maintenance service-providers.



Background

- Intergraph is a top-tier public safety software company providing solutions to security agencies and is a primary integrator for public safety agencies in the National Capital Region.
- Intergraph provides technical support for two systems bought in 2008:
 - Computer Aided Dispatch (CAD) - to support the Public Safety Communications Center dispatch operation
 - Record Management System (RMS) – one of the records management systems



Background (cont.)

- As required by the Airports Authority Contracting Manual, paragraph 2.9.3, notice of this intended sole source award, was published on the Airports Authority's website for the required time period. No responsible source submitted a statement of capabilities to provide the services for the Airports Authority's consideration.



Discussion

- This request seeks to renew the availability of technical support services to critical Intergraph life-safety systems used by the Authority for a contract term of three years to include one base year plus two option years.
- The total estimated value of the three-year contract is \$458,951.



Alternative Analysis

- Changing software platform from Intergraph to a different solution would require significant investment, considering the original implementation cost, in excess of \$2M.



Recommendation

- That the Business Administration Committee approve and recommend to the Board of Directors the award of a contract for one base year plus two option years at a total estimated value of \$458,951 to Intergraph Corporation for technical support of proprietary software products used by the Public Safety Department.



Ronald Reagan Washington National Airport



Dulles Corridor Metrorail Project



Dulles Toll Road



Washington Dulles International Airport



METROPOLITAN WASHINGTON
AIRPORTS AUTHORITY

Proposed Resolution

Recommending the Award of a Sole Source Contract for Renewal of Technical Support Services and Products for Public Safety Department Software

WHEREAS, The Airports Authority acquired the Intergraph Corporation (Intergraph) Computer Aided Dispatch (CAD) system in 2008 to support the Public Safety Communications Center operation;

WHEREAS, Intergraph is the manufacturer and owner of the rights to the proprietary CAD system, as well as the Records Management System (RMS) software products used by the Public Safety Department and does not distribute its source code or license to third-party maintenance service providers;

WHEREAS, Intergraph is a primary integrator for public safety agencies in the National Capital Region;

WHEREAS, The technical support provided by Intergraph is critical to maintaining the stability, interoperability and reliability of the CAD system, as well as the RMS, both of which are core systems used by the Public Safety Department;

WHEREAS, The current contract with Intergraph expires in May 2014;

WHEREAS, Changing from the software to a different solution would require significant investment and jeopardize integration of the Authority's CAD system with CAD solutions of other jurisdictions in the National Capital Region;

WHEREAS, As required by the Contracting Manual, notice of this intended sole source award was published on the Authority's website for the required time period; now, therefore, be it

RESOLVED, That the President and Chief Executive Officer is authorized and directed to enter into a sole source contract for one-year, with two option years, with Intergraph Corporation to support the maintenance of software for the Authority's Public Safety Department CAD and RMS, consistent with the terms presented to the Business Administration Committee at its April 16, 2014 meeting.

For consideration by the Business Administration Committee on April 16, 2014

NOTE: Sole source contract – recorded vote required.