As the Deputy Vice President for Strategy and Business Transformation and Performance, you will transform business processes, guide strategic planning, and monitor controls and compliance by adding efficiency and cost effectiveness throughout the Airports Authority.

JOB DESCRIPTION

- Deputy Vice President for Strategy and Business Transformation and Performance
- This is an executive position.
- Works under the administrative direction of the President and Chief Executive Officer.
- Serves in the Office of Strategy and Business Transformation and Performance in the Headquarters Office.

Serves as the internal and external "face of Workday" and overall system owner to drive implementation of business solutions and integrate Workday technologies, functions and features throughout the Airports Authority business structure. Establishes and implements an integrated corporate strategic planning process, and provides strategic guidance and a structured process to lead business process transformation and drive improved business process management. Identifies and analyzes areas of potential internal risk and external opportunity for improvement. Performs related functions.

GENERAL RESPONSIBILITIES

- Collaborates with senior managers, functional leads and key staff, directs studies to identify, analyze, and develop post Workday deployment strategies and roadmaps to improve business processes and increase organizational efficiency through expanding the use of Workday features and functionality.
- Assists in assessing the current state of the organization, its operations and services, internal and external dynamics, and other factors; identifies the desired end state, and develops integrated strategies and activities to achieve Airports Authority-wide organizational goals.
- Establishes and implements an integrated corporate strategic planning process.
- Identifies and analyzes areas of potential internal risk and external opportunity, and develops strategies and implements processes and procedures to mitigate exposure to risk and to achieve business goals and ensure business continuity.
- Provides ongoing Workday system management, managing dispersed Workday expertise that enables real-time support for specific business processes key to the specific business units.
- Prioritizes and briefs senior managers on upcoming software upgrades and releases, serving as advocate and conductor of business innovation, enabling business agility and fitting pieces together that integrate and enable collaboration through improved business processes.
- Provides guidance, directs and assumes responsibility for managing and maintaining the Workday Governance Charter; presents updates to the Governance Members. Directs others in the execution of guidelines and standards of the Workday Governance Charter.
- Continuously analyzes key business processes post-Workday implementation, utilizing Workday features and functions to achieve the desired future with improved effectiveness.
- Leads the development of long- and short-term strategic plans with senior managers and key staff in re-thinking and redesigning key business processes and their value.

- Guides Workday tactical support Airports Authority-wide, ensuring maximum operational efficiencies and resolution of problems that occur in both system and process issues.
- Provides strategic expertise to lead the configuration of solutions and services post-Workday deployment. Provides programmatic guidance related to data migration and/or functional configurations, and to configure Workday applications, for post-deployment success.
- Establishes implementation priorities, provides strategic and technical support to resolve issues, and strategically manages the semi-annual releases of Workday updates. Gathers data on the current state of deployment, resolves concerns, and develops strategies to aid in changing business processes.
- Establishes measureable objectives for reinventing and managing process change, prioritizing the business processes to be eliminated, streamlined and/or improved through deployment of Workday functions and features.
- Oversees the creation of corporate analytic metrics using dashboards to track and measure change management benchmarks and success.
- Stays abreast of Workday's evolving technologies. Develops roadmaps and provides effective support and guidance to deploy bi-annual Workday updates.
- Ensures the integration of process changes are in alignment with Airports Authority goals and objectives, policies and procedures, and with state and Federal regulations and guidelines.
- Performs other duties as assigned or as determined on own initiative.

QUALIFICATIONS

- Ten years of progressively responsible experience in project and program management that includes: pre-project and program planning, change management, option analysis, financial analysis, and applying technology concepts to support an organization's mission.

KNOWLEDGE, SKILLS AND ABILITIES

1. Skill in business process improvement, including analyzing technology, business trends, data and established procedures to develop new and/or enhanced solutions to optimize the overall user experience.
2. Comprehensive knowledge of and skill in project management techniques including strategic planning and identifying and implementing solutions for assigned initiatives; and ability to understand and integrate business area long- and short-term goals, existing technology, processes, deficiencies, functional needs, and business requirements, and to effectively communicate business area visions.
3. Knowledge of business functional areas such as Human Resources, Operations, Public Communications, Corporate Strategy, Revenue, Finance, and Engineering to improve and transform business capabilities through Workday's technology.
4. Ability to speak and write effectively, with emphasis on communicating and presenting complex technical information persuasively to all levels of stakeholders.
5. Ability to perform detailed analyses of data and information and make recommendations.
6. Knowledge of supervisory principles and ability to supervise the operations and programs of the unit/team.

- Knowledge of, and skill in using, Workday, and other modern office suite software, with emphasis on project planning and scheduling software.

PREFERRED QUALIFICATIONS

- Project Management Professional (PMP) or Program Management Professional (PgMP) certification issued by the Project Management Institute.
- Experience working with Workday and/or SaaS technologies.

EDUCATION

- A Bachelor's Degree in Business Administration, Human Resources, Finance, or a related field, or an equivalent combination of education, experience and training that totals four years.
- A fully equivalent combination of education and experience beyond what is needed to satisfy the education requirement may be used to substitute for up to two of the ten years of experience. For example, a master's degree may substitute for two years of experience.

CERTIFICATIONS AND LICENSES REQUIRED

- A state driver's license in good standing.

NECESSARY SPECIAL FACTORS

- Work is typically reviewed in progress and upon completion for accuracy, quality, quantity, timeliness, adherence to guidelines, teamwork, customer service and other factors.