



# METROPOLITAN WASHINGTON AIRPORTS AUTHORITY

**RFQ-19-15883**

## **Cleaning and Preventative Maintenance for Public Safety Communication Center**

October 21, 2019

### Questions and Answers

**Notice: Questions may have been edited for clarity and relevance.**

- 1. Question:** Scope of work not defined properly. Could Airports Authority provide a detail list of tasks that will be included with this scope or share a previous report?

**Answer:** **Please refer to RFQ-19-15883 Attachment 01 Statement of Work 2.1 through 2.2.**
- 2. Question:** Pricing - Does Airports Authority assume a number of shifts per day or week to be mandatory?

**Answer:** **Airports Authority Public Safety Communication Center operates 24/7. The awarded contractor will need to provide a mutually agreed schedule that will outline the number of days it will take to complete the required services bi-annually.**
- 3. Question:** Is there an incumbent on this project?

**Answer:** **No.**
- 4. Question:** Will Airports Authority provide a number of dispatch areas that will need services? Currently the RFQ reads as one, please confirm?

**Answer:** **There is one dispatch area.**
- 5. Question:** Will Airports Authority cover material cost?

**Answer:** **All material costs shall be included in the Price Schedule.**
- 6. Question:** Will this contract cover janitorial services within the dispatch area?

**Answer:** **No. The center already has janitorial services.**
- 7. Question:** Will cleaning of floors be included? Example steam cleaning, waxing, etc.

**Answer:** **No.**
- 8. Question:** What type of furniture?

**Answer:** **Watson product: 911 dispatch console furniture.**
- 9. Question:** When was the furniture installed?

**Answer:** **Furniture was installed July 2019.**

- 10. Question:** Is the 5 years' experience in a LIVE 911 center a requirement or 5 years doing this type of service only?
- Answer:** **The requirement is 5 years minimum experience in a LIVE 911 center with preventative cleaning and maintenance with dispatch console furniture while operation continues.**
- 11. Question:** Regarding the Criminal Justice Information Services (CJIS) compliance requirement, is a NICS background check sufficient?
- Answer:** **NICS background check is not sufficient.**
- 12. Question:** Regarding the CJIS certification requirement, do we need to be certified through a specific process? If so, can you please provide more information?
- Answer:** **The below websites can assist you with obtaining CJIS certification.**
- [https://www.vsp.virginia.gov/CJIS\\_Criminal\\_Record\\_Check.shtm](https://www.vsp.virginia.gov/CJIS_Criminal_Record_Check.shtm)  
<https://www.dpscs.state.md.us/publicservs/bgchecks.shtml>  
<https://osse.dc.gov/page/how-obtain-fbi-identity-history-summary-check-ihsc>
- 13. Question:** Regarding the CJIS compliance requirement, can we demonstrate compliance through description of company-wide processes or a 3rd party audit?
- Answer:** **No. CJIS certification is required.**
- 14. Question:** How is the CJIS requirement relevant to cleaning and preventative maintenance of a facility?
- Answer:** **There are security requirements that need to be met before entering and working in this facility.**
- 15. Question:** Are you willing to extend the due date for this RFQ?
- Answer:** **RFQ has been extended until October 29, 2019 at 3:00 pm. Please refer to Amendment 01.**
- 16. Question:** RFQ-19-15833 requests the quote to be sealed and mailed by October 23, 2019 at 3:00pm. Is electronic signature and email acceptable?
- Answer:** **No**